GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:2440
ANSWERED ON:15.12.2004
IMPROVING THE WORKING OF CGHS
Singh Shri Dushyant

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Government has a proposal to make improvement in the working of CGHS ;

(b) if so, the steps taken in this regard during the last three years;

(c) the outcome thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH & FAMILY WELFARE (SMT. PANABAKA LAKSHMI)

(a): The improvement of the functioning of CGHS dispensaries through supervision, Inspection and guidance by the Senior Officers of the CGHS, is an ongoing process.

Eight special teams have also been constituted to monitor the functioning of dispensaries under CGHS Delhi.

(b) & (c): During the last three years, there has been a marked improvement in the availability of medicines at the dispensing counter of CGHS dispensaries. A number of proprietary & generic medicines have been procured through manufacturers.

Earlier, there were only a limited number of CGHS recognised private hospitals in various CGHS-covered cities. However, from September 2001 onwards the Department of Health have issued various O.Ms. relating to fresh recognition of nearly 700 private hospitals/diagnostic centres under CGHS in the CGHS-covered cities. These O.Ms have already been circulated to the various Ministries/Departments of the Govt. of India. The said O.Ms were issued after the CGHS had entered into a Memorandum of Agreement (MOA) with the private hospitals/diagnostic centres which binds them not to charge the CGHS beneficiaries over and above the ceiling rates fixed by the Govt. for various medical procedures/tests/investigations. The MOA provides for credit facility in the CGHS recognised private hospitals to the pensioner cardholders who have obtained prior permission of the CMO In-charge of the dispensary.

The above measures have helped in improving the satisfaction level of the CGHS beneficiaries.